

Republic of the Philippines

Department of Education Region III SCHOOLS DIVISION OF BULACAN

Office of the Schools Division Superintendent

March 6, 2020

TO: Assistant Schools Division Superintendents
Members of QMR/MRC/CIG
Overall Document Controller
Document Controllers
Internal Quality Auditors
Unit Heads and Staff

All Other Employees at SDO-Bulacan

In a continuing effort of SDO-Bulacan to improve along implementation of Quality Management System (QMS) in the delivery of products and services anchored on customer satisfaction, please be informed that the second surveillance audit to be conducted by the certifying body that conferred ISO 9001:2015 Certification for the division is scheduled to take place on March 17-18, 2020.

Relative to this, all units and sub-offices are hereby directed to spruce up and refurbish all workplaces guided by the comments and opportunities for improvement discovered and reported during the past IQA and 2nd Party Audits. Attention is, likewise, invited to the observations and findings reported during the First CB Surveillance Audit which shall be looked into for evidences of compliance during the forthcoming two-day activity.

To provide bird's eye view of how the division has concurrently embraced QMS in its systems and processes and to establish concrete directions leading to a sustained certification, a focused group discussion shall be conducted at the Conference Hall on Monday, March 9, 2020 at 1:00 in the afternoon, to be attended by the QMR, MRC, CIG, ODC, DCs, IQA Team Leaders and Heads of Offices.

Let us all join efforts for a sustained ISO 9001:2015 Certification.

Very truly yours,

GERMELINA H. PASCUAL, CESO V Schools Division Superintendent

DIVISION LETTER No. <u>762</u>, s. 2020



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